Winchester General Agency, Inc. HO and DP Online Rating Program Procedures

Please make sure the "Pop-Up Blockers" are turned off and Adobe Reader is up to date.

- 1) Go to: https://rating.winchesterga.com or www.winchesterga.com or https://rating.winchesterga.com or www.winchesterga.com or www.winchest
- 2) To login, enter: Username: firstlastname_LA or _MS for State specific

 Password: winchester if you wish, you can change password go to Help tab

 If you are unable to login, please call Winchester at 800-647-4647 or email @ wga@winchesterga.com
- 3) Select program to quote by clicking the "Homeowners or Dwelling" house icon.

 The Renter/Condo house is Application only. Submit app to WGA for quote.
- 4) Select "Form" from drop down menu. "Guidelines will populate next to form#"
- 5) Complete "online quote screen", select "full payment plan" than Generate quote. NOTE: Please allow 60 seconds for quote to process. TIV adjustments on Coverages B, C and D are available. Email quote # with adjustment amounts requested.
- 6) If you edit any information on quote screen, please click "Generate quote" to refresh. To view and/or print quote, select the "print option". The quote is saved and can be retrieved later, should you wish not to complete the "online application" at this time. When inserting coverage values, DO NOT insert "commas" or "decimals".
- 7) Please discuss tentative quote offer to confirm insured(s) want to proceed before "Transferring to App" to complete online application.
- 8) When application is completed, select "Save" before selecting "Submit for Approval"

 NOTE: Do not print Quote/App at this time because changes may occur during Underwriting process.

 *Special Note: Once a quote has been moved into online application, you can no longer EDIT coverages/form because coverage values are locked from editing.
- 9) You may receive an <u>email confirmation</u> after the "application" has been submitted. If not, please email <u>submissions@winchesterga.com</u> to confirm receipt of submission.
- 10) After submission is reviewed by Underwriter, you will receive email, if submission has been Accepted or **Declined**, with comments.
- 11) If submission is **Accepted**, the application can be located in the "quote/app search" section under "Accepted" section.
- 12) At this time, you may update application with current effective/expiration dates, mortgagee information, etc. After updating app, please SAVE before printing completed application for signature(s). Go to: "print option" section to print app. If premium changed after submission accepted, print quote for file.
- **13)** To request a binder, please forward completed/signed application by email to: submissions@winchesterga.com or fax to: 1-318-322-1657.
 - *If rater locks up for any reason, log out and log back in.